

MINUTES OF BOARD OF DIRECTORS MEETING
SEPTEMBER 6, 2018

THE STATE OF TEXAS
COUNTY OF HARRIS
HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 109

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The Board of Directors (the "Board") of Harris County Municipal Utility District No. 109 (the "District") met in special session, open to the public, at 5507 Green Timbers Drive, Humble, Texas 77346, at 6:00 p.m. on Thursday, September 6, 2018, whereupon the roll was called of the members of the Board, to wit:

Owen H. Parker, President
Chris Green, Vice President
Cheryl Moore, Secretary
Robin Sulpizio, Assistant Secretary
Nancy Frank, Assistant Secretary

All members of the Board were present, except Director Frank, thus constituting a quorum. Also attending all or parts of the meeting were Mr. Clint Gehrke, Ms Holly Marback and Ms. Frayde Torres of Water Waste Water Management Services, Inc. (WWMS), operators for the District.

The President called the meeting to order in accordance with notice posted pursuant to law, copies of the Certificates of Posting are attached hereto as *Exhibit A*, and the following business was transacted:

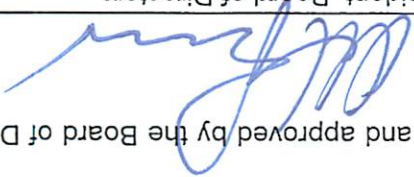
1. **Discuss Amending the Rate Order.** President Parker opened a discussion regarding issues that the WWMS staff is experiencing with District customers regarding non-payment of services due to medical conditions, reconnection fees, insufficient funds payments, inadequate deposits for rental customers that move, third-party payments, payment plan infractions, illegal tampering and/or use of water, deposit refunds, cost for filling a pool, builder backcharges, termination of service fees, limiting penalties on underpayment of bills, documentation to provide when requesting new service, fees for various issues of termination of service, and deposit refunds for customers moving within the District. Discussion ensued. President Owen stated that he will summarize the topics of concern expressed by WWMS and the Board and coordinate with NRF for legal review and recommendations for revising the District's Rate Order to provide clarity in addressing the issues and concerns expressed. No action was taken by the Board.

THERE BEING NO FURTHER BUSINESS TO COME BEFORE THE BOARD, the meeting was adjourned.

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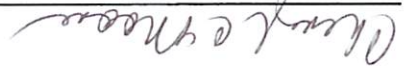
The above and foregoing minutes were passed and approved by the Board of Directors on September 18, 2018.

President, Board of Directors



ATTEST:

Secretary, Board of Directors



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